

# Privacy Policy

“we”, “us”, or “our” represents the Banded Efforts Organization

This privacy policy for Banded Efforts explains how and why we might obtain, store, use, and/or share (“Process”) your information what you use our services (“Services”), when you:

- Visit our website at <https://www.BandedEfforts.org>
- Subscribe to recurring donations
- Engage with us in any other way including sales, marketing, or events

**Questions or concerns?** This privacy policy is meant to help you understand your privacy rights and the choices you have regarding your privacy. If you do not agree with our policies and practices, please do not use our Services. If this policy does not answer the questions you may have regarding your privacy and/or your choices, please contact us at [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org).

## KEY POINTS

**What personal information do we process?** By visiting our website, using our services, or subscribing to recurring donations we may Process personal information depending on how you interact with us and the Services we provide, the choices you make, and the features you use.

**Do we process any sensitive personal information?** We do not process any sensitive personal information.

**Do we receive any information from third parties?** We receive information from our payment processor/vender when subscriptions are created and canceled. We do not receive, store, or Process payment information such as credit cards. We may receive information from public databases, marketing partners, social media platforms and other outside sources.

**How do we Process your information?** We process your information in order to provide, improve, and administer our Services, communicate with you, for security and fraud prevention, marketing, and to comply with the law. We may also Process your information for other purposes with your consent. We process your information only when we have a valid and legal reason to do so.

**In what situations and with which parties do we share personal information?** We may share information in specific situations and with specific third parties.

**How do we keep your information safe?** We implement organizational and technical policies to protect your information. However, no transmission of information over the internet or stored is guaranteed to be 100% secure, so we cannot guarantee that hackers, cybercriminals, or other unauthorized third parties will not be able to circumvent our security and policies to collect, access, steal, use, sell, modify, or process your information.

**What are your rights?** To a certain extent your rights can vary based on where you are located geographically. Please check the applicable laws for your state, province, country, etc...

**How do you exercise your rights?** To exercise your rights through us, please contact us at [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org). We will consider and act upon any request in accordance with applicable privacy and data protection laws.

## **INFORMATION THAT WE COLLECT**

### **Information you voluntarily disclose to us**

We collect personal information that you voluntarily provide to use by subscribing to donations, contacting us via email, phone, or written letter, volunteering through us for projects, and interacting with us via events or activities.

Depending on the context of your interaction with us, we may collect, retain, and/or Process the following information:

- Names
- Phone numbers
- Email addresses
- Mailing addresses
- Physical addresses
- Contact preferences
- Contact or authentication data
- Emergency contact information

We do not collect or Process sensitive information.

All information you voluntarily provide us must be true, complete, and accurate, and you must notify us of any changes to such personal information. You must not act as or impersonate anyone other than yourself when providing your information.

### **Information automatically obtained**

Some information is automatically collected when you visit, use, or navigate our website and/or Services. This information does not reveal your specific identity (such as your name or contact information) but may include device and usage information, such as your IP address, browser and device characteristics, operating system, language preferences, referring URLs, device name, country, location, information about how and when you use our Services, and other technical information. This information is primarily needed to maintain the security and operation of our Services, and for our internal analytics and reporting purposes.

As is with most businesses, we collect information through cookies and similar technologies. The information collected through these includes:

- **Log and Usage Data.** Log and usage data is service-related, diagnostic usage, and performance information our servers automatically collect when you access or use our Services and which we record in log files. Depending on how you interact with us, this information may include your IP address, device information, browser type, and settings and information about your activity in the Services (such as the

date/time stamps associated with your usage, pages, and files viewed, searches, and other actions you take such as which features you use), device event information (such as system activity, error reports (sometimes called “crash dumps”), and hardware settings.

### **Information obtained from other sources**

Information may be obtained from other sources, such as public databases, joint marketing partners, affiliate programs, data providers, social media platforms, and from other third parties in order to enhance our ability to provide relevant marketing, offers, and Services, and to keep our records up to date. In addition to the information that we may collect, we may obtain the following from third party entities:

- Intent data
- Job titles
- Referencing URLs
- Social media information based on your privacy settings

### **HOW YOUR INFORMATION MAY BE PROCESSED**

Your information may be processed depending on how you interact with us and our Services, including:

- Responding to inquiries / offering support to donors and users.
- Sending administrative information.
- Requesting feedback.
- Sending marketing and promotional communications.
- Protect our Services.
- Identify usage trends.
- Analyze marketing effectiveness and promotional campaigns
- Save or protect an individual's interests.
- Marketing.

### **WHAT IS THE LEGAL BASIS FOR PROCESSING INFORMATION?**

The General Protection Regulation (GDPR) and UK GDPR requires us to explain the valid legal bases we rely on in order to process your personal information. We may rely on the following:

- **Consent:**
  - If you have given us permission (i.e. consent) to use your personal information for a specific purpose, then we may process your information. You may withdraw your consent at any time for any reason.
- **Fulfillment of Service or Contract:**
  - Your information may be processed when we believe it is necessary in order to fulfill a contractual service or contractual obligation to you. Including providing Services at your request prior to entering into a contract.
- **Legitimate Interests:**

- Your information may be processed when we believe it reasonably necessary to achieve our legitimate business interests. These interests do not undermine or outweigh your individual rights, interests, or freedoms. Certain reasons for processing your information may include.
  - Sending marketing and general communications via email, text or phone
  - Improve the content on our website
  - Analyze and understanding how our users use our Services so that we may improve user experiences, retain interest, and stay current
  - Diagnose problems and prevent fraudulent activities
  - Improve our securities
  - Track usage based off of geographic location
- **Legal Obligations:**
  - If your information is involved in legal matters, we may process your information if it is necessary for compliance with our legal obligations, such as to cooperate with law enforcement or regulatory agencies, exercise or defend our legal rights, or disclose your information as evidence in litigation in which we are involved.
- **Vital Interests:**
  - Your information may be processed if we believe it is necessary to do so in order to protect your vital interests or the vital interests of a third party.

We may process your information if you have given us permission or consent to do so for specific purposes, or in situations in which your permission can be inferred.

In some exceptional cases, we may be legally permitted under applicable law to process your information without your consent, including, but not limited to:

- For investigatory or fraud based detection and prevention
- For business transactions provided certain conditions are met
- If it is contained in a witness statement and the collection is necessary to asses, process, or settle a claim
- For identifying injured, ill, or deceased persons and communicating with next of kin
- If we have reasonable ground to believe an individual has been, is, or may be victim of financial abuse
- If it is reasonable to expect collection and use with consent would compromise the availability or the accuracy of the information and the collection is reasonable for purposes related to investigating a breach of an agreement or a contravention of the laws of any region (Country, state, province, etc...)
- If disclosure is required to comply with a subpoena, warrant, court order, or rules of the court relating to the production of records
- If it was produced by an individual in the course of their employment, business, or profession and the collection is consistent with the purposes for which the information was produced
- If the collection is solely for journalistic, artistic, or literary purposes
- If the information is publicly available and is specified by regulations

## **WHEN AND WITH WHOM DO WE SHARE PERSONAL INFORMATION?**

We may share your personal information in the following situations:

- **Business Transfers:**

- In the event of a merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company, we may share or transfer your information.
- **Google Analytics:**
  - Google Analytics needs information to track and analyze the use of our services, so we may share your information for this purpose. The Google Analytics Advanced Features that we may use include: Google Display Network Impressions Reporting, Google Analytics Demographics and interests Reporting and Remarketing with Google Analytics. To opt out of being tracked by Google Analytics across the Services, visit <https://tools.google.com/dlpage/gaoptou>. You can opt out of Google Analytics Advertising Features through Ads Settings and Ad Settings for mobile apps. Other opt out means include <http://optout.networkadvertising.org/> and <http://networkadvertising.org/mobile-choice>. For or information on the privacy practices of Google, please visit their Google Privacy & Terms page.
- **Google Maps Platform APIs:**
  - We may share your information with certain Google Maps Platform APIs (e.g. Google Maps API, Place API)

## **OUR STANCE ON THIRD-PARTY WEBSITES**

Our Services may link to third-party websites, online services, or mobile applications and/or contain advertisements from third parties that are not affiliated with us and which may link to other websites, services, or applications. We are not responsible for the safety of any information that you share or that is collected by third parties that we may link to or who advertise on our Service, but are not affiliated with, our Services. We are not responsible or in control of their privacy policies or practices. We may not be held liable for any loss or damage caused by the use of such a third-party website, service, or application. Our inclusions of third-party links or references does not imply our endorsement or guarantee. We cannot guarantee your safety or the safety of your information or privacy of the data that you provide. Any data collected, stored, shared, sold, or handled in any way by a third party is not protected by this privacy policy. If you are concerned about their policies then you should review them on their website and contact them with questions or concerns.

## **COOKIE POLICY**

We may use cookies and similar tracking technologies (such as web beacons and pixels) to access and/or store information.

### **What are cookies?**

Cookies are simple text files that are stored on your computer or mobile device by a website's server. Each cookie is unique to your web browser. It will contain some anonymous information such as a unique identifier, website's domain name, and some digits and numbers.

### **What types of cookies do we use?**

- Necessary cookies

- Necessary cookies allow us to offer you the best possible experience when accessing and navigating through our website and using its features. For example, these cookies let us recognize that you have created an account and have logged into that account.
- Functionality cookies
  - Functionality cookies let us operate the site in accordance with the choices you make. For example, we will recognize your username and remember how you customized the site during future visits.
- Analytical cookies
  - These cookies enable us and third-party services to collect aggregated data for statistical purposes on how our visitors use the website. These cookies do not contain personal information such as names and email addresses and are used to help us improve your user experience of the website.

### **How to delete cookies?**

If you want to restrict or block the cookies that are set by our website, you can do so through your browser setting. Alternatively, you can visit [www.internetcookies.com](http://www.internetcookies.com), which contains comprehensive information on how to do this on a wide variety of browsers and devices. You will find general information about cookies and details on how to delete cookies from your device.

### **CONTROLS FOR DO-NOT-TRACK FEATURES**

Most web browsers and some mobile operating systems and mobile applications include a Do-Not-Track ("DNT") feature or setting you can activate to signal your privacy preference not to have data about your online browsing activities monitored and collected. At this stage no uniform technology standard for recognizing and implementing DNT signals has been finalized. As such, we do not currently respond to DNT browser signals or any other mechanism that automatically communicates your choice not to be tracked online. If a standard for online tracking is adopted that we must follow in the future, we will inform you about that practice in a revised version of this privacy notice.

### **IS YOUR INFORMATION TRANSFERRED INTERNATIONALLY?**

Our servers are located in the United States. If you are visiting or using our website and services from outside of the US, please be aware that your information may be transferred to, stored on, and processed in our facilities within the US and by those third parties with whom we may share your personal information, which may reside in other countries.

If you reside in the European Economic Area (EEA), United Kingdom (UK), or Switzerland, then these countries may not necessarily have data protection laws or similar laws as comprehensive as those in other countries. Regardless, we will take all necessary measures to protect your personal information in accordance with our own privacy policy and applicable laws.

### **European Commission's Standard Contractual Clauses:**

We have implemented measures to protect your information, including by using the European Commission's Standard Contractual Clauses for transfers of personal information between our group companies and between us and our third-party providers. These clauses require all recipients to protect all personal information that they process originating from the EEA or UK in accordance with European data protection laws and regulations. Any of our own contractual obligations and safeguards may be provided upon request.

**Binding Corporate Rules (BCR's):**

At this time we have not established or implemented any BCR's.

**HOW LONG DO WE RETAIN INFORMATION?**

Information is retained for as long as it is necessary for the purposes set out in this privacy policy, unless longer retention is required or permitted by law (such as tax, accounting, or other legal requirements). No purpose in this policy will require us to retain your information for longer than six (6) months post the termination of your subscription to us.

If we have no ongoing legitimate, business related or legal need to process your information, we will either delete or anonymize your information, or, if this is not possible (such as if your information has been stored on archives), then we will securely store your information and isolate it from any further processing until deletion is possible.

**HOW DO WE PROVIDE SECURITY FOR YOUR INFORMATION?**

We implement appropriate and reasonable technical and organizational security measures designed to protect the security of any personal information we process. It is impossible to guarantee that your data is 100% secure. Any transmissions over the internet have the possibility to be captured if the implemented security measures have been defeated. Although we will always do our best to protect your personal information, using our Services and website are at your own risk. You should only access our Services and website within a secure environment.

**WHAT ARE YOUR PRIVACY RIGHTS?**

Your rights may vary depending on the region that you reside in.

In some regions (like the EEA, UK, Switzerland, and Canada), you have certain rights under applicable data protection laws. These may include the right (i) to request access and obtain a copy of your personal information, (ii) to request rectification or erasure; (iii) to restrict the processing of your personal information; (iv) if applicable, to data portability; and (v) not to be subject to automated decision-making. In certain circumstances, you may also have the right to object to the processing of your personal information. You can make such a request by contacting us at [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org). We will consider and act upon any request in accordance with applicable data protection laws. If you are located in the EEA or UK and you believe we are unlawfully processing your personal information, you also have the right to complain to your Member State data protection authority or UK data protection authority.

If you are located in Switzerland, you may contact the Federal Data Protection and Information Commissioner.

Withdrawing your consent: If we are relying on your consent to process your personal information, which may be express and/or implied consent depending on the applicable law, you have the right to withdraw your consent at any time. You can withdraw your consent at any time by contacting us at [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org). However, please note that this will not affect the lawfulness of the processing before its withdrawal nor, when applicable law allows, will it affect the processing of your personal information conducted in reliance on lawful processing grounds other than consent.

#### **Opting out of marketing and promotional communications:**

You can unsubscribe from our marketing and promotional communications at any time by clicking on the unsubscribe link in the emails that we send, replying "STOP" or "UNSUBSCRIBE" to the SMS messages that we send, or by contacting us at [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org). You will then be removed from the marketing lists. However, we may still communicate with you - for example, to send you service-related messages that are necessary for the administration and use of your account, to respond to service requests, or for other non-marketing purposes.

#### **Account Information:**

If you would at any time like to review or change the information in your account or terminate your account, you can:

- Contact us using the contact information provided. [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org)

Upon your request to terminate your account, we will deactivate or delete your account and information from our active databases. However, we may retain some information in our files to prevent fraud, troubleshoot problems, assist with any investigations, enforce our legal terms and/or comply with applicable legal requirements.

#### **Cookies and similar technologies:**

Most Web browsers are set to accept cookies by default. If you prefer, you can usually choose to set your browser to remove cookies and to reject cookies. If you choose to remove cookies or reject cookies, this could affect certain features or services of our Services. You may also opt out of interest-based advertising by advertisers on our Services.

If you have questions or comments about your privacy rights, you may email us at [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org).

### **DO UNITED STATES RESIDENTS HAVE SPECIFIC?**

#### **Categories of personal information we may collect:**

- **Identifiers:**
  - Contact details, such as real name, alias, postal address, telephone or mobile contact number, unique personal identifier, online identifier, Internet Protocol address, email address, and account name
- **Personal information as defined in the California Customer Records statute:**



- Name, contact information, education, employment, employment history, and financial information
- **Protected classification characteristics under state or federal law:**
  - Gender and date of birth or federal law
- **Commercial information:**
  - Transaction information, purchase history, financial details, and payment information
- **Biometric information:**
  - Fingerprints and voiceprints
- **Internet or other similar behavior, interest data, and interactions network activity:**
  - Browsing history, search history, online behavior, interest data, and interactions with our and other websites, applications, systems, and advertisements
- **Geographic location data:**
  - Device location
- **Audio, electronic, visual, thermal, olfactory, or similar information:**
  - Images and audio, video or call recordings created in connection with our business activities
- Professional or employment-related information:
  - Business contact details in order to provide you our Services at a business level or job title, work history, and professional qualifications if you apply for a job with us
- **Education Information:**
  - Student records and directory information
- **Inferences drawn from collected personal information:**
  - Inferences drawn from any of the collected personal information listed above to create a profile or summary about, for example, an individual's preferences and characteristics

We may also collect other personal information outside of these categories through instances where you interact with us in person, online, or by phone or mail in the context of:

- Receiving help through our customer support channels;
- Participation in customer surveys or contests; and
- Facilitation in the delivery of our Services and to respond to your inquiries

We may disclose your personal information with our service providers pursuant to a written contract between us and each service provider. We may use your personal information for our own business purposes, such as for undertaking internal research for technological development and demonstration. This is not considered to be "selling" your personal information. We will never sell your personal information.

### **California Residents**

California Civil Code Section 1798.83, also known as the "Shine The Light" law permits our users who are California residents to request and obtain from us, once a year and free of charge, information about categories of personal information (if any) we disclosed to third parties for direct marketing purposes and the names and addresses of all third parties with which we shared personal information in the immediately preceding calendar year. If you are a California resident and would like to make such a request, please submit your request to [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org).

If you are under 18 years of age, reside in California, and have a registered account with the Services, you have the right to request removal of unwanted data that you publicly post on the Services. To request removal of such data, please contact us using the contact information provided below and include the email address associated with your account and a statement that you reside in California. We will make sure the data is not publicly displayed on the Services, but please be aware that the data may not be completely or comprehensively removed from all our systems (e.g., backups, etc.).

#### CCPA Privacy Notice

This section applies only to California residents. Under the California Consumer Privacy Act (CCPA), you have the rights listed below.

The California Code of Regulations defines a "residents" as:

- (1) Every individual who is in the State of California for other than a temporary or transitory purpose and
- (2) Every individual who is domiciled in the State of California who is outside the State of California for a temporary or transitory purpose

All other individuals are defined as "non-residents."

If this definition of "resident" applies to you, we must adhere to certain rights and obligations regarding your personal information.

Your rights with respect to your personal data:

- Right to request deletion of the data — Request to delete
  - You can ask for the deletion of your personal information. If you ask us to delete your personal information, we will respect your request and delete your personal information, subject to certain exceptions provided by law, such as (but not limited to) the exercise by another consumer of his or her right to free speech, our compliance requirements resulting from a legal obligation, or any processing that may be required to protect against illegal activities.
- Right to be informed — Request to know
  - Depending on the circumstances, you have a right to know:
    - Whether we collect and use your personal information;
    - The categories of personal information that we collect;
    - The purposes for which the collected personal information is used;
    - Whether we sell or share personal information to third parties;
    - The categories of personal information that we sold, shared, or disclosed for a business purpose;
    - The categories of third parties to whom the personal information was sold, shared, or disclosed for a business purpose;
    - The business or commercial purpose for collecting, selling, or sharing personal information; and
    - The specific pieces of personal information we collected about you.
- Right to Non-Discrimination for the Exercise of a Consumer's Privacy Rights
  - We will not discriminate against you if you exercise your privacy rights.

- Right to Limit Use and Disclosure of Sensitive Personal Information
  - We do not process consumer's sensitive personal information.

In accordance with applicable law, we are not obligated to provide or delete consumer information that is de-identified in response to a consumer request or to re-identify individual data to verify a consumer request.

#### Verification process

Upon receiving your request, we will need to verify your identity to determine you are the same person about whom we have the information in our system. These verification efforts require us to ask you to provide information so that we can match it with information you have previously provided us. For instance, depending on the type of request you submit, we may ask you to provide certain information so that we can match the information you provide with the information we already have on file, or we may contact you through a communication method (e.g., phone or email) that you have previously provided to us. We may also use other verification methods as the circumstances dictate.

We will only use personal information provided in your request to verify your identity or authority to make the request. To the extent possible, we will avoid requesting additional information from you for the purposes of verification. However, if we cannot verify your identity from the information already maintained by us, we may request that you provide additional information for the purposes of verifying your identity and for security or fraud-prevention purposes. We will delete such additionally provided information as soon as we finish verifying you.

#### Other privacy rights:

- You may object to the processing of your personal information.
- You may request correction of your personal data if it is incorrect or no longer relevant, or ask to restrict the processing of the information.
- You can designate an authorized agent to make a request under the CCPA on your behalf. We may deny a request from an authorized agent that does not submit proof that they have been validly authorized to act on your behalf in accordance with the CCPA.
- You may request to opt out from future selling or sharing of your personal information to third parties. Upon receiving an opt-out request, we will act upon the request as soon as feasibly possible, but no later than fifteen (15) days from the date of the request submission.

To exercise these rights, you can contact us at [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org). If you have a complaint about how we handle your data, we would like to hear from you.

#### **Colorado Residents**

This section applies only to Colorado residents. Under the Colorado Privacy Act (CPA), you have the rights listed below. However, these rights are not absolute, and in certain cases, we may decline your request as permitted by law.

- Right to be informed whether or not we are processing your personal data
- Right to access your personal data

- Right to correct inaccuracies in your personal data
- Right to request deletion of your personal data
- Right to obtain a copy of the personal data you previously shared with us
- Right to opt out of the processing of your personal data if it is used for targeted advertising, the sale of personal data, or profiling in furtherance of decisions that produce legal or similarly significant effects ("profiling")

To submit a request to exercise these rights described above, please email [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org). If we decline to take action regarding your request and you wish to appeal our decision, please email us at [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org). Within forty-five (45) days of receipt of an appeal, we will inform you in writing of any action taken or not taken in response to the appeal, including a written explanation of the reasons for the decisions.

### **Connecticut Residents**

This section applies only to Connecticut residents. Under the Connecticut Data Privacy Act (CTDPA), you have the rights listed below. However, these rights are not absolute, and in certain cases, we may decline your request as permitted by law.

- Right to be informed whether or not we are processing your personal data
- Right to access your personal data
- Right to correct inaccuracies in your personal data
- Right to request deletion of your personal data
- Right to obtain a copy of the personal data you previously shared with us
- Right to opt out of the processing of your personal data if it is used for targeted advertising, the sale of personal data, or profiling in furtherance of decisions that produce legal or similarly significant effects ("profiling")

To submit a request to exercise these rights described above, please email [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org). If we decline to take action regarding your request and you wish to appeal our decision, please email us at [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org). Within forty-five (45) days of receipt of an appeal, we will inform you in writing of any action taken or not taken in response to the appeal, including a written explanation of the reasons for the decisions.

### **Utah Residents**

This section applies only to Utah residents. Under the Utah Consumer Privacy Act (UCPA), you have the rights listed below. However, these rights are not absolute, and in certain cases, we may decline your request as permitted by law.

- Right to be informed whether or not we are processing your personal data
- Right to access your personal data
- Right to request deletion of your personal data
- Right to obtain a copy of the personal data you previously shared with us
- Right to opt out of the processing of your personal data if it is used for targeted advertising or the sale of personal data

To submit a request to exercise these rights described above, please email [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org).

### **Virginia Residents**

Under the Virginia Consumer Data Protection Act (VCDPA):

"Consumer" means a natural person who is a resident of the Commonwealth acting only in an individual or household context. It does not include a natural person acting in a commercial or employment context.

"Personal data" means any information that is linked or reasonably linkable to an identified or identifiable natural person. "Personal data" does not include de-identified data or publicly available information.

"Sale of personal data" means the exchange of personal data for monetary consideration.

If this definition of "consumer" applies to you, we must adhere to certain rights and obligations regarding your personal data.

- Your rights with respect to your personal data
- Right to be informed whether or not we are processing your personal data
- Right to access your personal data
- Right to correct inaccuracies in your personal data
- Right to request deletion of your personal data
- Right to obtain a copy of the personal data you previously shared with us
- Right to opt out of the processing of your personal data if it is used for targeted advertising, the sale of personal data, or profiling in furtherance of decisions that produce legal or similarly significant effects ("profiling")

Exercise your rights provided under the Virginia VCDPA:

You may contact us by email at [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org).

If you are using an authorized agent to exercise your rights, we may deny a request if the authorized agent does not submit proof that they have been validly authorized to act on your behalf.

Verification process:

We may request that you provide additional information reasonably necessary to verify you and your consumer's request. If you submit the request through an authorized agent, we may need to collect additional information to verify your identity before processing your request. Upon receiving your request, we will respond without undue delay, but in all cases, within forty-five (45) days of receipt. The response period may be extended once by forty-five (45) additional days when reasonably necessary. We will inform you of any such extension within the initial 45-day response period, together with the reason for the extension.

Right to appeal:

If we decline to take action regarding your request, we will inform you of our decision and reasoning behind it. If you wish to appeal our decision, please email us at [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org). Within sixty (60) days of receipt of an appeal, we will inform you in writing of any action taken or not taken in response to the appeal, including a written explanation of the reasons for the decisions. If your appeal is denied, you may contact the Attorney General to submit a complaint.

## **RIGHTS FOR OTHER REGIONS:**

### **Australia and New Zealand**

We collect and process your personal information under the obligations and conditions set by Australia's Privacy Act 1988 and New Zealand's Privacy Act 2020 (Privacy Act).

This privacy policy satisfies the notice requirements defined in both Privacy Acts, in particular: what personal information we collect from you, from which sources, for which purposes, and other recipients of your personal information.

If you do not wish to provide the personal information necessary to fulfill their applicable purpose, it may affect our ability to provide our services, in particular:

- Offer you the products or services that you want
- Respond to or help with your requests
- Manage your account with us
- Confirm your identity and protect your account

At any time, you have the right to request access to or correction of your personal information. You can make such a request by contacting us at [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org). If you believe we are unlawfully processing your personal information, you have the right to submit a complaint about a breach of the Australian Privacy Principles to the Office of the Australian Information Commissioner and a breach of New Zealand's Privacy Principles to the Office of New Zealand Privacy Commissioner.

### **Republic of South Africa**

At any time, you have the right to request access to or correction of your personal information. You can make such a request by contacting us at [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org). If you are unsatisfied with the manner in which we address any complaint with regard to our processing of personal information, you can contact the office of the regulator, the details of which are:

The Information Regulator (South Africa)

General enquiries: [enquiries@infoeregulator.org.za](mailto:enquiries@infoeregulator.org.za)

Complaints (complete POPIA/PAIA form 5): [PAIAComplaints@infoeregulator.org.za](mailto:PAIAComplaints@infoeregulator.org.za) &

[POPIAComplaints@infoeregulator.org.za](mailto:POPIAComplaints@infoeregulator.org.za)

## **UPDATING OUR PRIVACY POLICY**

This privacy policy may be updated from time to time as the organization sees fit. The updated version will be indicated by an updated "Revised" date and the updated version will be effective as soon as it is accessible. If material changes are made to this document we will send an email to our users regarding the changes. We encourage you to review this privacy policy frequently to be informed of how we are protecting your information.

### **HOW CAN YOU REVIEW, UPDATE, OR DELETE THE DATA WE COLLECT FROM YOU?**

Based on the applicable laws of your country, you may have the right to request access to the personal information we collect from you, change that information, or delete it. To request to review, update, or delete your personal information.

### **HOW CAN YOU CONTACT US ABOUT THIS POLICY?**

If you have questions or comments about this policy, you may email us at [Support@BandedEfforts.org](mailto:Support@BandedEfforts.org).